-----(A Unit of Religious Tour and Travel) -----

Preetam Nagar Colony, Dhoomanganj, Prayagraj, Uttar Pradesh 211011

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Do Dham Yatra Charter Service- Ex-Sersi (Same Days)

Introduction

The Do Dham Pilgrimage opening dates depend upon the auspicious day of Akshaya Tritiya (April-May) also known as Akha Teej, while the closing dates depend on the festivities of Vijay Dashami, Bhai Dooj, and Diwali (October- November) every year.



Packages Cost

Sr. No.	Packages Cost	Duration
01	INR 1,25,000/- Per Person	03Nights 04 Days
	5% Gst Extra	

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Inclusions

- Helicopter shuttle tickets for your Kedarnath visit.
- VIP darshan at every Dham.
- Special attention to senior citizen.
- Round trip flying charges from Sersi.
- All applicable taxes, royalties, and levies included.



Sersi to Kedarnath [Flying Duration: 05 - 10 mins]

Flight to Kedarnath: Take a 6–10-minute flight to Kedarnath from Sersi (The Kedar base helipad). Arrival at Kedar-top Helipad: Reach the Kedar-top Helipad. VIP Darshan at Kedarnath Temple: Our handlers will escort you for VIP darshan at the Kedarnath Temple. Fly to Badrinath: After darshan, fly from Kedarnath Base Helipad to Badrinath Helipad.

Note: You may have to wait for 10 minutes to 3 hours for this helicopter ride due to shuttle slots, weather, or technical reasons.

INFO:

Kedarnath is one of the holiest and most revered pilgrimage sites in India, located in the Uttarakhand state of the Indian Himalayas. It is one of the four sacred shrines in the Char Dham Yatra and is dedicated to Lord Shiva. The temple is situated at an altitude of around 3,583 meters (11,755 feet) above sea level, making it a challenging yet spiritually enriching journey for devotees.



Kedarnath to Badrinath [Flying Duration: 30-40 mins]

- ➤ **Head to Badrinath:** Depart for the beautiful city of Narayan, Badrinath.
- > Arrival at Badrinath Helipad: Upon arrival, our handlers will transfer you to the temple parking area.
- **Escort to the Temple:** From the parking, the handler will escort you to the Badrinath Temple for a swift VIP darshan of Badri Narayan.

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- Leisure Time: Spend some leisurely hours in the Valley near the temple.
- Return to Sersi: After darshan, we will fly you back to Sersi (Kedar Basecamp).

INFO:

Badrinath is one of the most sacred pilgrimage sites in India, located in the Chamoli district of Uttarakhand, at an altitude of 3,133 meters (10,279 feet) in the Himalayas. It is one of the four destinations of the Char Dham Yatra and is dedicated to Lord Vishnu, who is worshipped here in his form as Badri Narayan. The temple is believed to be over a thousand years old and has been a major spiritual center for Hindus for centuries.



Badrinath to Sersi [Flying Duration: 30-40 mins]

> Tour Conclusion: Tour will conclude on arrival at Sersi Helipad (Kedar Basecamp)

Important Note:

- As this is an NSOP (Non-Scheduled Operator Permit) flight, timings are tentative and subject to permissions and weather conditions. We recommend booking your return flight keeping one buffer day to allow for any potential delays.
- The sequence of visiting the Dhams may vary depending on the weather conditions and the crowd at each location. We will decide the order of the visits on the day of flying to ensure a smooth and comfortable experience.
- Read all the Terms & Conditions and Important Guidelines carefully for better understanding.

Terms & Conditions

Flexible Flying Time:

- Flying time is subject to permissions and weather conditions.
- Changes may occur due to weather or technical reasons.

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Body Weight Limitation:

- Each helicopter can accommodate up to 6 passengers with a total weight limitation of 445 kg for all 6 passengers.
- Heli Yatra reserves the right to de-board passengers if the actual body weight deviates from what was provided at the time of booking.
- No refunds will be provided for any passenger who is de-boarded due to incorrect body weight.
- Passengers are requested to provide exact body weight measured on an electronic scale.
- Passengers with a body weight of above 75 kg will be charged INR 2,500 per kg excess.
 This amount will be collected in Dehradun before the flight.
- If the given body weight is incorrect, passengers will be charged INR 3,000 perkgon the final check by the pilot, or they will be de-boarded without any refund.
- Apenalty of INR 1,20,000 + GST before departure shall be imposed in case weight of the passengers crosses the 450 kg mark, and flying will only take place subject to Pilot & AME's call.
- Passengers can't be exchanged at the last minute or before 48 hrs of the scheduled departure.

Luggage Weight:

- 1small soft bag (max. 3 kg) per passenger, this duffel bag will be provided by us on the day of arrival.
- Hard-case luggage or large bags are not allowed.

Flying Schedule:

- Dham sequence may vary due to weather, technical issues, or government permissions.
- The departure time and sequence are subject to change.
- New Do Dham passengers scheduled for departure from Dehradun on any respective travel date shall be our top priority over the backlog passengers of the previous date.

Hotel Accommodation:

• Heli Yatra holds the right to change the hotels at flight origin and destination based on hotel availability.

- Groups of 6 passengers or more may have to stay in different hotels as they will be traveling in different helicopters due to body weight limitations.
- Rooms are booked on double or triple sharing basis only.
- For single occupancy rooms, an additional charge of **INR 30,000 per person** (tax inclusive) will apply.
- Any extra night halt at either of the hotel at any of the dhams or Dehradun will be directly payable by the guest on the same day.
- In case of extra night halt hotels can be changed depending on the availability.

Bad Weather Conditions:

- Flying in the hills is subject to bad weather conditions, Force Majeure factors, such as:
- Delayed Air Traffic Clearances/Permissions
- VVIP Movements
- Valley Flying by Indian Air Force (NOTAM)
- Technical Snags in Aircraft
- Illness of Flying Crew
- Late Reporting of Passengers at helipads Passengers should be prepared to face eventualities and inconveniences in such scenarios.
 - It is strongly advised to keep one additional day beyond the 5N6D it inerary to avoid inconvenience in case of delays due to bad weather or Force Majeure events.
 - Itinerary amendments may occur due to backlogs, bad weather, or natural circumstances, where we may cover:
- Dodham, Ekdham, or Teendham in 1 or 2 days.
- Inmost cases, if there is a backlog due to bad weather, the trip may be cancelled.
- Tour may be treated as cancelled in case no flying is done from Dehradun and we may not shift the same to next day in case of backlog.

Infants:

• Infants under 2 years travel free with valid ID/Birth Certificate.

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Airport Transfers:

- Transfers are only provided on arrival and departure days.
- Additional charges apply for transfers to Haridwar/Rishikesh (INR 8,000 per cab).

Passenger Grouping:

- A single vehicle will be provided for a group of 6 passengers throughout the tour.
- Passengers may be shifted between helicopters for safe weight distribution.

Kedarnath Shuttle:

- Kedarnath Shuttle (Basecamp to Kedarnath) is under the control of IRCTC and there are possibilities of delays.
- We can't prioritize charter passengers. In case we are not able to cover the Kedarnath on the day of arrival at basecamp, we will fly on the next day and after having darshans, fly to Badrinath on the same day.
- There is also a possibility of passengers being split into different shuttle flights due to IRCTC's management and scheduling of the Kedarnath helicopter services.

Rescheduling of Booking:

- 20% charge applies for rescheduling 30 days before the tour.
- Less than 30 days' notice will result in a fresh booking with applicable cancellation charges.

Payment Terms:

50% deposit at the time of booking; balance due 30 days before departure. Full payment required before departure to board the helicopter.

Cancellation Policy:

- Up to 30 days before flying date: 60% cancellation charge.
- oto 30 days before flying date: No refund.
- If the Yatra is cancelled from Dehradun itself due to any force majeure reasons, 20% of the total amount will be deducted as service and flight preparation charges.

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Force Majeure & Bad Weather Refunds:

- There shall be no refund or compensation in case of any government-imposed restrictions, natural calamities, pandemics (including Covid-19), war, or any national emergency, either before or during the Yatra.
- <u>Tour Cost:</u> If o1 Dham are completed and 1 Dham is left out, INR 12,500 approx. per person will be refunded as a credit note. This cost is exclusive of other expenses like extra night halt, extra transfers, or any extra services utilized beyond the package inclusions.
- Additional Services: The cost of additional services provided at any Dham will be deducted from the refundable Tour Cost.
- Refund for Unutilized Services: No refund will be provided for any unutilized services because these services are booked in advance before the commencement of the season.
- Any changes in the govt policies and SOP's will be adhered.
- Any increase in government levies or taxes, after the confirmation of booking, will be extra chargeable to the passengers. Payment against the same will have to be done before the commencement of tour.
- While the tour is ongoing, if any group demands to cancel their tour mid-way, the arrangement of transportation will be done by Heli Yatra, however, cost for the same will be borne by the passengers on direct payment basis. Heli Yatra is the service provider for Do Dham Helicopter tour only. Hence, Heli Yatra is not responsible or liable for any refund if your further plan is disturbed due to bad weather (Example Hotel Bookings after returning back to Dehradun from the trip, Fligts, Bus or Train tickets).
- In the event of an unforeseen emergency such as medical concerns, sudden weather changes, or official instructions if a guest is called back from any Dham (for example, from

Kedarnath basecamp) by helicopter or any other means before completing the darshan, the visit to that Dham will be considered as completed.

No Show Policy:

If the passenger fails to report at the scheduled time or location, it will be treated as a No Show and no refund will be applicable.

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No Flying:

- If there is no flying due to bad weather or force majeure, we will provide a proportional refund (excluding taxes, royalty fees and 10% flight preparation charges).
- Refund will be processed after 30 working days once the season completes.
- If we attempt to fly but fail to land at the destination due to weather or any external factor, 20% of the total booking amount will be deducted as flight preparation and operational cost.

Regulatory Permissions:

- Please note that flights are strictly subject to weather conditions and clearances from all relevant authorities, including DGCA, ATC, and local administration.
- There may be situations where other operators' helicopters are flying, but our company prioritizes safety above all and will proceed only after receiving all necessary approvals and being fully confident in operational safety.
- In such cases, we may delay or cancel the tour entirely, if conditions are not deemed safe or permissions are not granted in full.
 - Passenger safety is our top priority, and we do not take unnecessary risks under any circumstances.
 - In case DGCA, State Government, or any regulatory authority mandates a reduction in the passenger capacity of the helicopter (for example, reducing from 6 pax to 4 pax) at any time before departure, then the cost difference for the reduced seats will be distributed equally among the remaining passengers, and the extra cost must be paid before boarding. Our packages and costing are based on 6-passenger occupancy, and any reduction in allowable capacity by authorities is beyond the control of the operator.

Emergency Evacuation Policy:

• In case of an emergency, the decision to initiate an evacuation whether by road or any other means will rest solely with the company, based on safety assessments and operational

considerations. If the evacuation is approved and arranged by the company, all associated transportation costs will be borne by the company.

- Refund or credit note (if any) shall be issued as peractual utilization and operator policy.
- Guests are respectfully advised to follow on-ground instructions at all times to ensure their safety and a smooth travel experience.

National/State Emergency:

- In case passengers test COVID positive before the travel, or the Yatra gets called-off by the government, or any National or State emergency is imposed, there will be no refunds applicable.
- However, passengers will be provided a Credit Voucher by Heli Yatra against the advance paid. It can be utilized against any of our helicopter tours or charter services by the passengers or any of their friends/relatives.

Credit Note / Voucher:

- In the event a credit note or voucher is issued, it will hold a fixed monetary value as communicated to the client at the time of issuance.
- When the client chooses to redeem the credit note/voucher for future travel, if there is any increase in the tour/package price, the client will be required to pay the difference between the credit note value and the current applicable price.
- The credit note/voucher is transferable and may be used by any immediate family member, relative, or friend of the original client, provided prior written intimation is given to the company.

Important Guidelines

Flying Schedule:

- NSOP (Non-Scheduled Operations): Flight timings will be communicated the night before, based on operational plans.
- Delays or Cancellations: Delays may occur due to bad weather, technical issues, or emergency scenarios. In case of a major issue, the trip may be cancelled.

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Helipad Waiting Times:

- Expect up to 2 hours waiting time at helipads due to factors like bad weather, NOTAM, or other operational challenges.
- We will attempt to depart early from Badrinath to avoid bad weather. Breakfast may be skipped in this case.
- Breakfast at Dehradun will incur at an additional cost if preferred.

Documents Required:

 Aadhar Card (for Indian nationals) or Passport (for foreign nationals) is mandatory for all passengers.

Accommodation & Transfers:

- Final list of properties will be shared 30 days prior to the travel date.
- Transfers between Dehradun, Haridwar, and Rishikeshare available at an additional cost.

Helipad & Base Camps:

• For larger groups, passengers may land at different base camps (Phata, Guptkashi, Sersi) depending on the helicopter's capacity and timing.

Donations & Additional Costs:

 Donations, tips, porter charges, palki/pony charges (except Yamunotri) are not included and must be borne by passengers.

Special Poojas:

• No special poojas are included in the package. Additional poojas can be arranged at extra cost if requested in advance.

Kedarnath Top Stay:

- Staying at Kedarnath Top requires signing a declaration.
- Accommodation cost is INR 12,000-15,000 per room, depending on availability.
- Heli-Yatra is not responsible for any emergency or service challenges at Kedar-Top.

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• VIP Darshan provides priority entry inside the temple but does not guarantee exclusive access. All darshans are as per the government SOPs.

Mobile Network:

• Available at all locations: Airtel, JIO, BSNL (Yamunotri, Harsil, Kedarnath, Badrinath).

Add-ons & Customization:

• Any last-minute changes or add-ons to the itinerary are not possible. All requests should be made in advance.

Our Heli-Tours are not available for the following VIP's:

- Speaker Lok Sabha
- Dy. Chairperson Rajya Sabha
- Central Ministers of Cabinet Rank
- CJI Supreme Court
- Governors of State
- Chief Ministers of State
- State Ministers of Cabinet Rank
- SPG Protectors Z category only.

Heli Yatra reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unfit or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s).

Disputes:

- Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Uttar Pradesh Jurisdiction.
- Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.



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- All terms are intended to ensure safety, comfort, and smooth operations during the Do Dham Yatra.
- Always plan ahead and communicate any special needs in advance.

