



Religious Tours (अमरनाथ The Lord Shiva Darshan)

-----**(A Unit of Religious Tour and Travel)**-----

Preetam Nagar Colony, Dhoomanganj, Prayagraj, Uttar Pradesh 211011

<https://religioustourstravels.com/> / **Mob- +91-8090767908** | **Email:shreeamarnathyatra@gmail.com**

Terms and Condition and Refund policy against Tour Booking Cancellations

Welcome to Amarnath Packages (**A Unit of Religious Tour and Travel**). By accessing or using our website (<https://religioustourstravels.com/>), you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree with any of these terms, you are prohibited from using this site and Package booking.

CANCELLATION POLICY

- If pilgrims cancel the Yatra due to any reason or Govt. will cancel the yatra due to any reason like curfew/ disaster/ any pandemic/ terrorist attack/ political issue and or what so ever any reason. Our Agency will not be responsible for that.
- Religious Tour and travel cancellation policy will be applicable in all situation against cancellations yatra pilgrims or govt. will cancel the yatra.
- In the event that the Amarnath Pilgrimage helicopter services are cancelled due to any reason, all pilgrims must collect the refund for their cancelled helicopter tickets directly from the aviation agency's counter only, Alternatively, they can have the cancelled tickets stamped by the aviation agency and send a scanned copy via email to the aviation agency.
- Our Agency will not be responsible if pilgrims fail to receive a refund from the aviation service provider.
- The Passengers are requested to send us the original cancelled copies of Helicopter tickets within time limit, after that the refund request will not be considered.
- As per our terms and conditions, all refunds will be processed within 60 to 90 days after the scheduled Amarnath Yatra. In case of any delay in refund processing or non-payment by the aviation services, our company holds no liability.
- Client can directly contact to the Aviation services for refund.
- To claim a refund, pilgrims must provide the original cancelled tickets stamped and signed by the aviation agency (from the Neelgrath or Pahalgam Helipad).
- You have to put the compulsory cancellation stamp & sign in your helicopter tickets. No refund request will be accepted if tickets are submitted without Stamping.
- Additionally, children below 13 years, elderly individuals above 70 years, and women who are more than 6 weeks pregnant are not permitted to undertake the Amarnath



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Pilgrimage.

- Amarnath pilgrimages Passengers are requested to report at the departure helipad two hour before the notified departure time of the flight or at Reporting Time mentioned in the tickets.
- Any passengers reporting beyond the designated time for the helicopter will be considered a “NO SHOW.”
- For Panjarni to Neelgrath or Pahalgam sector, passengers will be boarded on a First Come First Serve Basis subject to availability of seats.
- Compulsory Photo identity proof has to be produced on Check-in (Passport, Voter Id, Pan Card, driving license, Aadhar Card, and any other govt. approved ID etc.).
- Please note that the Amarnath Pilgrimage package cannot be rescheduled to any other destination.
- If a pilgrim fails to reach their pre-booked hotel or destination due to circumstances beyond our control viz. rail, flight, helicopters delays, roadblocks, vehicle mal-functions, political disturbances, strikes, terrorism, curfew, either it arranges by guest or by us. They will be responsible for any additional accommodation expenses for that day.
- In case of cancellation, our cancellation policy will be applicable.
- We are not responsible if you are not availing any service for which you have to paid due so whatsoever reason.
- Itinerary may change or cancel without prior notice.
- Tour may cancel without prior notice.
- No show, No refund.
- All arrangement will be done by Religious Tour and travel Agency Only.
- If we are unable to provide helicopter tickets due to reasons like unavailability or other circumstances, only the standard government-approved helicopter ticket refund will be provided, subject to availability from the helicopter operator.

REFUND POLICY FOR TOUR PACKAGES BOOKING

1. For cancellations made within 0-30 days of the Yatra start date, no refunds will be given except for the ticket amount, which will be refunded as per the aviation agency's policy.
2. Refund will be credited to the source account within 5 to 7 working days.
3. 30 Days- 60 Days- 40% amount of Packages cost will be refunded, provided you pay full



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amount of Packages.

4. 60 Days- 90 Days- 50% amount of Packages cost will be refunded, provided you pay full amount of Packages.
5. Minimum Cancellation charge any point of time 40% of the Packages cost.
6. No Cancellation refund request will be entertained if you cancel booking once Yatra starts. Only ticket amount will have refunded subject to refund from the operator
7. All cancellation requests must be submitted in writing via email.
8. No WhatsApp, phone call cancellation will be accepted.
9. Extra point may be added without prior notice.